

# Warranty

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**Glen-Gery Thin Tech®****Classic Series**

Your traditional panel choice  
with our patent pending  
locking support tie.

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**Glen-Gery Corporation** (“the company”) warrants to the original buyer that its products will be free of defects in material and manufacturer workmanship for a period of *25 years* from the date of original purchase. The warranty is subject to the following terms and conditions and must be installed in accordance with the company’s installation instructions and local building codes requirements. This warranty applies to replacement of defective products manufactured and sold by Glen-Gery Corporation only; other products used in the system are warranted by the original manufacturer. For the purpose of this Warranty, a defective item is an item that is found by Glen-Gery to have been defective in materials or workmanship if the defect materially impairs the value of the goods to the Buyer.

Glen-Gery or its agents shall be entitled to examine the materials. The company makes no expressed or implied warranties including, but not limited to merchantability or fitness for a particular use except set forth in this agreement.

The warranty application must be completed in full and submitted with all required documentation by the buyer within 45 days of the completed installation. Warranty Certificates will only be issued once payment in full is received in accordance to the original terms and conditions of sale.

Any claims that may arise must be submitted within the warranty period in writing within 30 days of the discovery of the defect in the goods by the buyer. The warranty does not apply to any claims or damage due to improper handling, installation, and building maintenance including damage caused by the building settlement or movement, construction deficiencies, misuse or abuse, flood, fire, acts of God or other causes beyond manufacturer's control will void the warranty.

In the event the company determines the goods are defective, it will be their option to (1) replace the defective goods or (2) refund the original cost of the goods sold. This will be the only remedy of the buyer under this warranty. Glen-Gery Corporation will not be responsible for any other economic loss due to the defective material including the labor incurred to remove the goods or reinstall replacement product.

Glen-Gery Corporation has not authorized any representative, agent, distributor, or dealer, to change or extend this warranty in any way.



THIN TECH®

## Glen-Gery THIN TECH® – Classic Series

### Warranty Application requirements:

- Contractor must be fully insured and be an authorized THIN TECH® installer or prove a minimum of five years experience with a related thin masonry support panel system.
- Project must be paid in full within 45 days of final delivery invoice and be free and clear against any legal action including lien activity against contractor, owner, authorized distributor and/or Glen-Gery Corporation.

### Application submittals

The warranty application must be filled out in full and submitted to Glen-Gery Corporation, with the following documentation by the buyer within 45 days of the completed installation:

- Provide a minimum of 8 photographs of the THIN TECH® system in various stages of completion with at least one photo of each elevation.
- Provide proof of purchase from Glen-Gery Corporation or authorized distributor
- Provide insurance certificate of installer

### Warranty Application

Date of Submittal: \_\_\_\_\_

Architectural Firm: \_\_\_\_\_

Supplier: \_\_\_\_\_

Street: \_\_\_\_\_

Order Number: \_\_\_\_\_

City: \_\_\_\_\_ Zip: \_\_\_\_\_

Project Name: \_\_\_\_\_

Phone: \_\_\_\_\_ Contact: \_\_\_\_\_

Street: \_\_\_\_\_

Installer: \_\_\_\_\_

City: \_\_\_\_\_ Zip: \_\_\_\_\_

Street: \_\_\_\_\_

Phone: \_\_\_\_\_ Contact: \_\_\_\_\_

City: \_\_\_\_\_ Zip: \_\_\_\_\_

Owner/ Developer: \_\_\_\_\_

Phone: \_\_\_\_\_ Contact: \_\_\_\_\_

Street: \_\_\_\_\_

Panel installation start date: \_\_\_\_\_

City: \_\_\_\_\_ Zip: \_\_\_\_\_

Panel installation completion date: \_\_\_\_\_

Phone: \_\_\_\_\_ Contact: \_\_\_\_\_